

## Convergys Schedules Release of First Quarter 2018 Financial Results and Webcast of Investor Conference Call

April 25, 2018

CINCINNATI--(BUSINESS WIRE)--Apr. 25, 2018-- Convergys Corporation (NYSE: CVG), a global leader in customer management, plans to announce its first quarter 2018 financial results after market close on Tuesday, May 8<sup>th</sup>. The Company also plans to webcast a conference call with investors to discuss results on Wednesday, May 9<sup>th</sup> at 9:00 AM, Eastern Time. The webcast is live and recorded for availability through June 8<sup>th</sup> via this link: [1Q18 Conference Call](#).

### About Convergys

Convergys delivers consistent, quality customer experiences in 58 languages and from more than 150 locations around the globe. We partner with our clients to improve customer loyalty, reduce costs, and generate revenue through an extensive portfolio of capabilities, including customer care, analytics, tech support, collections, home agent, and end-to-end selling. We are committed to delighting our clients and their customers, delivering value to our shareholders, and creating opportunities for our talented, caring employees in 33 countries around the world. Visit [www.convergys.com](http://www.convergys.com) to learn more.

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